

Balloons Over Bagan

Since 1999

Pricing

Classic Balloon Flights

1st October 2015 to 31st March 2016 (excluding Xmas & New Year period) USD 330 per person
20th December 2015 to 5th January 2016 (Xmas & New Year period) USD 340 per person

Premium Balloon Flights

20th October 2015 to 20th March 2016 (excluding Xmas & New Year period) USD 390 per person
20th December 2015 to 5th January 2016 (Xmas & New Year period) USD 400 per person

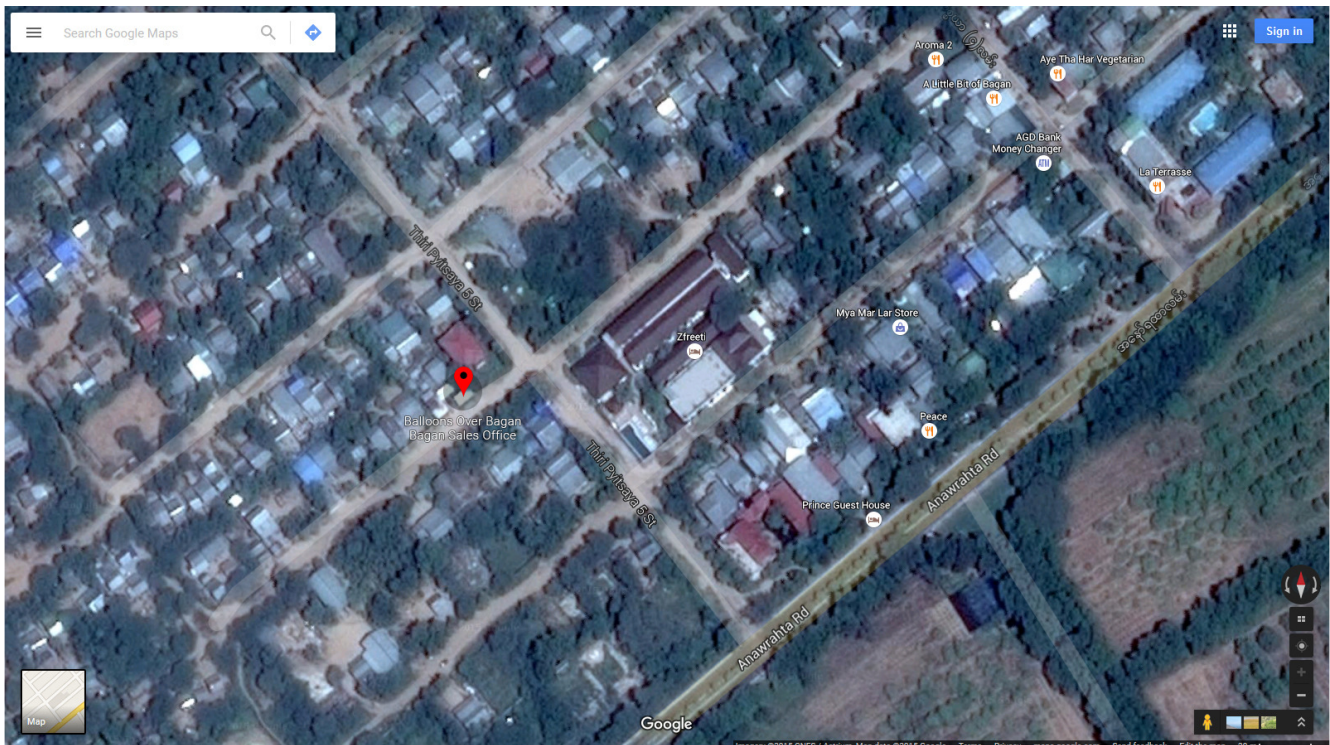
Prices include transfers from your hotel, balloon flight and a light champagne breakfast. From the 20th December through until the 5th January we will charge an additional USD 10 per person during the peak Christmas and New Year Period to reflect the very heavy demand at this time.

Standby tickets can only be purchased 48 hours or two full days in advance at our Sales desk at the Balloons over Bagan office. Please see the Bagan office location below and our Bagan Sales Office is open from 9 AM to 8 PM and the contact numbers are 09 4480 45716 and 061 60713.

Bagan Sales Office

Address : Near Zfreeti Hotel, Thiripyitsaya Block No (5), Nyaung U (Bagan), Myanmar
Telephone : 09 4480 45716, 061 60713
Opening Hours : 9 AM to 8 PM

Location Map



Balloons over Bagan - Shwe Lay Ta Gun Travels & Tours

806 / 807, FMI Centre, 380 Bogyoke Aung San Road,
Pabedan Township, Yangon, Myanmar
Tel/Fax : (+95-1) 371 280, 09 4485 43422
Email : res@balloonoverbagan.com
Website : www.balloonoverbagan.com
Facebook : facebook.com/balloonoverbagan
Instagram : instagram.com/balloonoverbagan

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Booking Terms & Conditions

1. Balloons over Bagan must receive the payment by Visa or MasterCard through our E-commerce payment gateway at the time of booking. At the same time, we will require clients' full names, the body weight of each passenger and nationality precisely but hotel contact details for the pick-up can be advised to our Sales office in Bagan at the time of flight reconfirmation at one or two days before the flight date. Our Sales office is open from 9 AM to 8 PM every day and the direct contact phone number is 09 448045716 and 061 60713.
2. Cancellation Policy: Balloons over Bagan reserves the right to charge a 20% cancellation fee if the cancellation is made between 30 days and 7 days before the flight, and a 100% cancellation fee if the cancellation is made less than 7 days before the flight.
 - Cancellation less than 7 days before the flight date - **no refund**
 - Cancellation between 30 days and 7 days before the flight date - **80% refund**
3. Balloon flight cancellations refer to and include variations, amendments and additions to the following: This applies 30 days before the flight.
 - Flight Dates
 - Total Number of Passengers

Name changes only can be made up to 7 days before the flight date without penalty.

4. **Flight reconfirmation & pick-up time:** passengers or their accompanying guide must register at our Sales office in Bagan. The precise time for morning pick up will also be given to you one or two days before when you come to our Sales office or contact by phone to re-confirm your flight. Our Sales office is open from 8am to 11am and again from 5pm to 8pm. The contact phone number is 09 448045716. For the morning flight, passengers are usually picked up at their hotels by our Balloons over Bagan bus between 05h30 and 06h00 in the morning depending on the location of your hotel and the hotels of other passengers.
5. No refunds will be given for failure to arrive for a pre-arranged flight.
6. Balloons over Bagan reserves the right to cancel or delay flights, change rendezvous and launch sites, at short notice, to achieve a safe and successful flight. Balloons over Bagan will not accept liability for any consequential loss or inconvenience.
7. **Any Passenger in excess of 125 kg / 280 pounds, or any passenger who requires the space in the basket for 2 passengers, will be required to book one extra space at the time of online booking and pay a 100% surcharge of the ticket price. Failure to provide accurate information in advance could lead to the refusal of flight at the launch site, whereby no refund will be offered.**
8. Balloons over Bagan carries third party and passenger liability for each balloon of **USD 10 millions**.
9. Balloons over Bagan reserve the right to alter, revise or review any terms, conditions or rates, at its discretion.
10. Our general policy will be to accept morning flights only as a pre booking. However, evening flights will be considered with a minimum of 8 persons, and then at the discretion of the Yangon office.

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Conditions of Flight

1. Passengers or their accompanying guide must register at our Sales desk at Balloons over Bagan office upon arrival in Bagan. Our Bagan Sales desk is open **from 0900 AM to 0800 PM**. The contact phone numbers are **(+95) 9 4480 45716** and **061 60713**.
2. Passengers are advised to wear long trousers and long sleeved clothing from 100% natural fibres.
3. Receipt of payment vouchers / flight tickets must be produced at launch site if required.
4. **No refunds will be given for failure to arrive for a pre-arranged flight.**
5. Any known medical condition which may affect your ability to fly or assist the crew must be disclosed to Balloons over Bagan at the time of booking and to the pilot on the day of the flight, i.e. epilepsy, recent surgery etc. Some conditions may preclude you from eligibility to fly. **Pregnant women will not be permitted to fly.** Balloons over Bagan will not accept liability for illness or injury due to any undisclosed condition or failure to comply with any reasonable instruction given by the pilot or crew or company representative.
6. The pilot in command is legally obliged to consider the safety of his passengers at all times and may refuse to carry passengers for whatever reason if it is considered their carriage may endanger the flight, other passengers or themselves. Balloons over Bagan reserves the right to refuse the carriage of any passenger.
7. **Any Passenger in excess of 125 kg / 280 pounds, or any passenger who requires the space in the basket for 2 passengers, will be required to book the extra space at the time of booking and pay a 100% surcharge of the ticket price. Failure to provide accurate information in advance could lead to the refusal of flight at the launch site, whereby no refund will be offered.**
8. All passengers must carefully listen to the Important Security Briefing (see below) given by the pilot before the launch of the balloon and indicate in case he / she doesn't understand the security briefing.
9. The pilot of the day has absolute authority and all passengers and crew must comply with his instructions. The pilot's decision on all matters is final.
10. Balloons over Bagan expects passengers to assist the pilot and crew in any situation that is deemed reasonable, during pre- and post-flight activities.
11. Balloons over Bagan reserves the right to cancel or delay flights, change rendezvous and launch sites, at short notice, to achieve a safe and successful flight. Balloons over Bagan will not accept liability for any consequential loss or inconvenience.
12. Balloons over Bagan carries third party and passenger liability for each balloon of **USD 10 millions**.
13. Balloons over Bagan accepts no liability for claims arising as a result of an act or default of any other passenger or bystander.
14. Balloons over Bagan accepts no liability for loss or damage to persons or property other than that which results from negligence on its own part.
15. Balloons over Bagan does not accept liability for loss or damage to personal effects.
16. Flights cancelled by Balloons over Bagan for safety reasons or as a result of unfavourable weather or operational difficulties will be refunded in full. All direct payments to Balloons over Bagan will be refunded in cash either in Bagan or in Yangon. For all bookings made through tour agents, passengers must contact the respective agent to organise their refunds.
17. Balloons over Bagan reserves the right to alter, revise or review any terms, conditions or rates, at its discretion.
18. **Balloons over Bagan will not fly children under the age of 8 years. A child under the age of 16 years will only be flown if accompanied by a responsible adult, and the child is over 4'6" tall (or 137 cm).**

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Important Security Briefing (as given by the pilot before take-off)

- NO SMOKING IN AND AROUND THE BALLOON at all times.
- If you are feeling unwell, if you have any medical conditions or you might be pregnant please inform the Pilot before the balloon is inflated.
- During inflation do not walk between the trucks and the balloon. Stay behind the red barrier cord until asked to "Climb Aboard" by the Ground Crew.
 - To climb in - use the step-holes in the side of the basket.
 - Once you are in the basket do not get out, even after landing - stay in the basket until the Pilot tells you it is safe to get out.
 - Do not touch any coloured ropes, the fuel-hoses or any of the burner controls.
- Before take-off your pilot will ask all passengers to practise the landing position as follows;
 - Safely stow all phones, cameras, binoculars etc, do not have anything loose around your neck (if you have long hair-please tie it up or tuck it away).
 - Face backwards to the direction of travel.
 - Hold onto the rope handles woven into the basket side-wall in front of you.
 - Sit down on the seat.
 - LEAN BACK against the basket padding, sit upright and do not lean forward.
 - Place your feet flat on the floor with your toes away from the basket wall.
 - Stay in this position until the Pilot tells you it is safe to move.
 - When the Pilot gives the command "LANDING POSITIONS" please comply IMMEDIATELY - this is very important for the SAFETY of all of the PASSENGERS.
 - The landing might be a series of bounces and the basket might lay on it's side and drag along the ground until it stops. Stay in the LANDING POSITION until the Pilot tells you it is safe to move.
 - In the unlikely event of an emergency - please follow the instructions given by the Pilot at all times.
 - If you do not understand any part of these instructions, please inform the Pilot before the balloon is inflated.

Thank you for reading these instructions and I hope you enjoy your flight with us.

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